



# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

**Do not allow anyone to use your National Identity card (Ghana Card) to register his/her phone number. You may be unknowingly facilitating illegal activities.**



**For any enquiries;**

Contact the BoG Market Conduct Office:


 0302665005

 0596912354 | 0501502270

 [complaints.office@bog.gov.gh](mailto:complaints.office@bog.gov.gh)

 7th Floor Cedi House, Accra

BoG Fintech Office

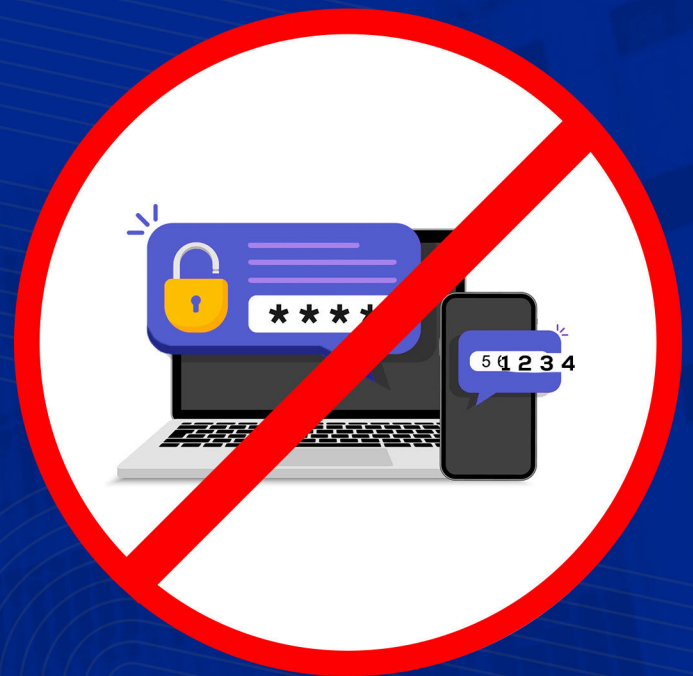
 +233 (0) 302 739 650

 [fintech@bog.gov.gh](mailto:fintech@bog.gov.gh)



# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

**Do not set Personal Identification Numbers (PIN) or password with information that can easily be guessed. Avoid using your birthday or name as PIN or password.**



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# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

**Do not allow others to  
send or receive money  
through your bank /  
mobile money account, as  
you may be unknowingly  
facilitating illegal  
activities.**



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# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

**Do not share images  
of your National  
Identity card (Ghana  
Card) with anyone. It  
could be used to  
perpetuate fraud.**



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Always ensure that, the  
Payment Service Provider  
(PSP) of your choice is  
licensed by the Bank of  
Ghana. Please refer to the  
link below for all licensed  
PSPs:



[https://www.bog.gov.gh/fintech-  
innovation/approved-institutions](https://www.bog.gov.gh/fintech-innovation/approved-institutions)

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✉ fintech@bog.gov.gh



# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

Do not click on any suspicious links in order to minimize the risk of compromising your personal information for fraudulent purposes. Do not share private and sensitive information with sources you do not know.



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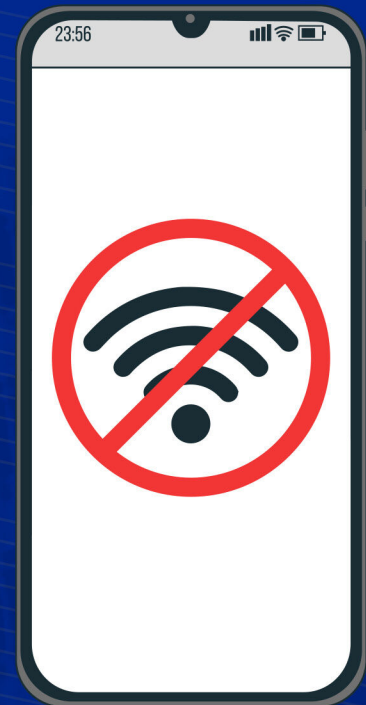
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# BOG FINANCIAL LITERACY ON DIGITAL TRANSACTIONS

**Watch out! Your inability to access your mobile phone network for a prolonged time could imply your SIM has been compromised. Report the issue to your service provider immediately.**



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