



BANK OF GHANA FINANCIAL LITERACY ON MOBILE MONEY LOAN DEFAULTERS

Have you acquired a loan through any mobile money platform? Repay your loan on time! In case of any difficulties, contact the mobile money provider or the credit provider involved. For any enquiries:



Contact the BoG Market Conduct Office

 0302665005

 0596912354, 0501502270

 www.bog.gov.gh

 complaints.office@bog.gov.gh

 7th Floor Cedi House, Accra

  [@thebankofghana](https://www.facebook.com/thebankofghana)



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Credit history of all mobile money loan customers is kept in the credit reporting system managed by credit bureaus licensed by BOG. Under the Credit Reporting Act, 2007 (Act 726) this data is shared with other lenders to enable them to know the credit behaviour of borrowers, to help with appraisal of loan applications. For any enquiries:



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Repay your mobile money loans promptly to maintain a good credit history to help you access more loans in future. Your credit history shows how you managed the repayment of your past loans including the timeliness of the payment. For any enquiries:



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Failure to repay your loans will have a negative effect on your credit report and also adversely affect your chances of obtaining loan facilities from financial institutions and credit providers in future. For any enquiries or complaints:



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