



Bank of Ghana Financial Literacy

What you need to know about the use of Ghana Card for financial transactions

Did you know that, with effect from 1st July 2022, the Ghana Card will be the only form of identification for financial transactions at all Bank of Ghana licensed financial institutions such as commercial banks, savings and loans companies, finance houses, microfinance companies, micro credit institutions, rural and community banks, and forex bureaus? For any enquiries;

Contact the BoG Market Conduct Office

 0302665005  0596912354, 0501502270

 complaints.office@bog.gov.gh  7th Floor Cedi House, Accra

 www.bog.gov.gh   @thebankofghana



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What you need to know about the use of Ghana Card for financial transactions

Foreigners who spend less than 90 days in the country will be required to use their passports for financial transactions. For any enquiries;

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**What you need to know about the use of
Ghana Card for financial transactions**

You may continue to make deposits (cash, cheques, and transfers) into an account which has not been previously updated with the Ghana Card, provided you provide your Ghana Card as identification at the point of making the deposit. For any enquiries;

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**What you need to know about the use of
Ghana Card for financial transactions**

Please endeavour to update your personal information including your Ghana Card details at your bank or other licensed financial institution as soon as possible. This will allow for easy identification at the point of any transaction you might want to engage in and facilitate completion of your transaction. For any enquiries;

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What you need to know about the use of Ghana Card for financial transactions

Beware! You cannot effect withdrawals or make transfers if your account has not been linked with the Ghana Card. For any enquiries;

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What you need to know about the use of Ghana Card for financial transactions

Non-resident Ghanaians who do not have the Ghana Card may use their Passports issued by any jurisdiction to access financial transactions at all Bank of Ghana licensed institutions. For any enquiries;

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What you need to know about the use of Ghana Card for financial transactions

Are you a member of the Diplomatic Corps? You may use your foreign passport as a means of identification for all banking transactions.

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What you need to know about the use of Ghana Card for financial transactions

Don't be a victim! Secure your personal banking information and protect your money. Your bank or other financial institution is not likely to call you or send you an email or text message requesting your password, personal identification number (PIN), account number, one-time password (OTP) or other banking details for the purpose of verifying or updating your account records. Please report any such message you receive to your customer service representative at your bank or other financial institution or contact the Bank of Ghana.

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